



On-Call Watermain Technician

The On-Call Watermain Technician reports to the Operations Manager and works closely with the Fer-Pal operations team. This position includes being available during evenings and weekends to respond to customer service calls related to watermain rehabilitation projects.

Responsibilities

- Report to our warehouse and perform a variety of tasks.
- Answer incoming customer service calls and/or 311 calls.
- Travel to customer location and on-site repair for customer issues throughout the GTA.
- Maintain customer/repair logs.
- Participate in all in-house training programs.
- Document work performed, report on problems encountered /resolved.
- Comply with legislated and company Health and Safety policies and practices.
- Analyze problems and make recommendations as to root causes and corrective actions.
- Maintain professionalism when dealing with homeowners/ businesses.
- Demonstrate flexibility in helping the operations team meet its goal.

Capabilities and Experience Required

- Willing to work night shifts and weekends.
- High school diploma or equivalent.
- Must have own vehicle and a valid G driver's licence accompanied by a clean motor vehicle record.
- Basic plumbing skills are an asset.
- Ability to work outside in all weather conditions including standing, kneeling, bending, lifting, and operating hand tools and machinery on work sites with rough terrain.
- Ability to work well with and without direct supervision.
- Strong problem-solving skills.
- Reliable and conscientious.
- Ability to multi-task and prioritize workflow.

About Fer-Pal Infrastructure

Fer-Pal Infrastructure is an entrepreneurial leader in water-main rehabilitation services in North America with a 30-year award-winning history of ensuring clean and safe water for municipalities in Canada and USA.



Fer-Pal Company Mission

FER-PAL would like to create a long term, sustainable, continuously growing, well managed business.

FER-PAL will remain the predominant player in pipe rehabilitation – now and in the future.

FER-PAL must create and sustain a culture that prizes safety, family, quality products, workmanship, innovation, high profitability, professionalism, great customer service.

To apply please submit resume via email to jobs@ferpalinfrastructure.com

While interest from all applicants is appreciated, we regret that we will only be able to contact qualified candidates.

In accordance with the Accessibility for Ontarians with Disabilities Act, 2005, Fer-Pal will provide a reasonable accommodation to employees and prospective employees to the point of undue hardship upon request and as required in respect of the individual's particular restrictions and limitations. If you require a specific accommodation because of a disability or a medical need, please advise us in your application.